

Government of India, Ministry of Home Affairs
 Directorate General, National Disaster Response Force
 (Procurement Branch)
 6th Floor, NDCC-II Building, Jai Singh Road, New Delhi-01
 Tel No 011-23438091
E-mail: dcproccell-ndrf@gov.in

TE No. 1-17018/Proc./Comn./HQ NDRF/2020 -140

Dated, the 25 Jan, 2021

1. On behalf of the President of India, DG NDRF invites on line tender in two-bid system for the procurement of **05 Nos. Emergency Mobile Communication System (Rescue Mobile Box)** detailed in the schedule.
2. Bids shall be submitted online at CPPP website <https://eprocure.gov.in/eprocure/app>. Tenderer are advised to follow the instructions provided in the Instruction to Bidder (ITB). Tenderers are advised to follow the instruction for online bid submission regarding e-submission of the bids" through Central Public Procurement Portal for e-procurement at <https://eprocure.gov.in/eprocure/app>. **Only online bid would be accepted.**

CRITICAL DATE SHEET

Tender Published on www.eprocure.gov.in , www.ndrf.gov.in	25/01/2021
Bid Document download start Date	27/01/2021
Clarification Start Date	27/01/2021
Clarification End Date	02/02/2021 at 1400HRS
Pre-bid meeting	04/02/2021 at 1500 Hrs
Bid Submission Start Date	09/02/2021 at 1000 Hrs
Bid Submission End Date	18/02/2021 at 1400 Hrs
Bid Opening Date	19/02/2021 at 1400 Hrs

3. This tender enquiry has contains as following:-

- (i) Instruction to Bidders (ITB)
- (ii) Eligibility and Qualification criteria
- (iii) Schedule of requirements
- (iv) Technical Specifications
- (v) General Condition of Contract (GCC)
- (vi) Special Condition of Contract (SCC)
- (vii) Standard formats

Enclosure: As above.

(Mohsen Shahedi)

Dy. Inspector General (Prov.), NDRF
 For and on behalf of the President of India

Copy to: -

In-charge (IT Cell)

: Upload the tender on NDRF website please

मोहसिन शाहेदी / Mohsen Shahedi
 उप महा निरीक्षक (संपरण/क्रय)
 Dy. Inspector General (Prov/Proc)
 महानिदेशालय, राश्ट्रिय बल
 Directorate General, NDRF
 गृह मंत्रालय, भारत सरकार
 Ministry of Home Affairs, Govt. of India

INSTRUCTION TO BIDDERS (ITB)

1. INSTRUCTION FOR ONLINE BID SUBMISSION

As per the directives of Department of Expenditure, this tender document has been published on the Central Public Procurement Portal (URL: <http://eprocure.gov.in>). The bidders are required to submit soft copies of their bids electronically on the CPP Portal at <http://eprocure.gov.in/eprocure/app>, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at: <https://eprocure.gov.in/eprocure/app>

1.1 REGISTRATION

- 1.1.1** Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <http://eprocure.gov.in/eprocure/app>) by clicking on the link "Click here to Enroll". Bidder Enrolment on the CPP Portal is free of charge.
- 1.1.2** As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- 1.1.3** Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 1.1.4** Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / TCS / nCode / eMudhra etc.), with their profile.
- 1.1.5** Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSCs to others which may lead to misuse.
- 1.1.6** Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / eToken.

1.2 SEARCHING FOR TENDER DOCUMENTS

- 1.2.1** There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, organization name, location, date, value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as organization name, form of contract, location, date, other keywords etc. to search for a tender published on the CPP Portal.
- 1.2.2** Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective „My Tenders“ folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.
- 1.2.3** The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk (Toll Free No. 18002337315)

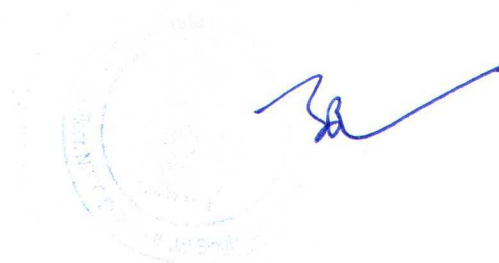
1.3 PREPARATION OF BIDS

- 1.3.1** Bidder should take into account any corrigendum published on the tender document before submitting their bids.

- 1.3.2 Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
- 1.3.3 Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF formats. Bid documents may be scanned with 100 dpi with black and white option.
- 1.3.4 To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Space" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

1.4 SUBMISSION OF BIDS

- 1.4.1 Bidder should log into the site well in advance for bid submission so that he/she upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- 1.4.2 The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- 1.4.3 Bidder should submit Bid Security Declaration Certificate as per the instruction specified in the Tender Documents otherwise the uploaded Bid will be rejected.
- 1.4.4 Price Bid Format is provided in a standard BoQ format (.xls File) which has been provided with the tender document to be filled by all the bidders. Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. Bidders are required to download the BoQ file, open it and complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file template is found to be modified by the bidder, the bid will be rejected.
- 1.4.5 The server time (which is displayed on the bidders dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
- 1.4.6 All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done.
- 1.4.7 The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 1.4.8 Upon the successful and timely submission of bids, the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.



- 1.4.9 The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

1.5 ASSISTANCE TO BIDDERS

- 1.5.1 Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- 1.5.2 Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk. The contact number for the helpdesk is 0120-4001 062/40001 002/05.
- 1.5.3 For any queries, the bidders are asked to contact through e-mail dcproccell-ndrf@gov.in or by phone: 011-23438091 or CPPP helpdesk No. is 0120-4001 062/40001 002/05.



(Mohsen Shahedi)

Dy. Inspector General (Prov.), NDRF
For and on behalf of the President of India

उप महानिदेशक,
Dy. Inspector General,
महानिदेशालय, रा.
Directorate General,
गृह मंत्रालय, भारत सरकार
Ministry of Home Affairs, Govt. of India



ELIGIBILITY AND QUALIFICATION CRITERIA

1. Only those firms which are manufacturer or their authorized dealers/distributers are eligible to quote in the tender.
2. Authorized dealers/distributers should attach a authorization certificate of Dealership/ Distributorship issued by their OEM along with their bid. The validity of the certificate should be at least for **01 year** from the date of opening of the Tender. The date of issue and validity should also be mentioned clearly on the certificate.
3. Bidder should attach a self-declaration certificate stating that Emergency Mobile Communication System (Rescue Mobile Box) will be supplied as per the specifications mentioned in tender enquiry.



(Mohsen Shahedi)

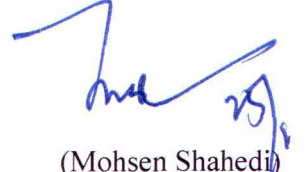
Dy. Inspector General (Prov.), NDRF
For and on behalf of the President of India

मोहसिन शाहदी / Mohsen Shahedi
उप महानिरीक्षक (संभरण / प्रवृत्ति)
Dy. Inspector General (Prov/Proc)
महानिदेशालय, रा०आ०मो० बल
Directorate General, NDRF
गृह मंत्रालय, भारत सरकार
Ministry of Home Affairs, Govt. of India

SCHEDULE OF REQUIREMENTS-I

LIST OF STORES

S.NO	DESCRIPTION OF STORES	QTY
01	Emergency Mobile Communication Box(Rescue Mobile Box)	05 Nos.



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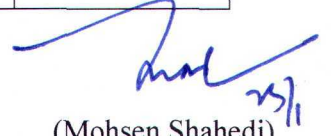
उप महानिरीक्षक (संभरण/क्रय)
Dy. Inspector General (Prov/Proc)
महानिदेशालय, रा०आ०नो० बल
Directorate General, NDRF
गृह मंत्रालय, भारत सरकार
Ministry of Home Affairs, Govt. of India

SCHEDULE OF REQUIREMENTS- II

LIST OF CONSIGNEES

NAME & ADDRESS OF CONSIGNEE AND QUANTITY

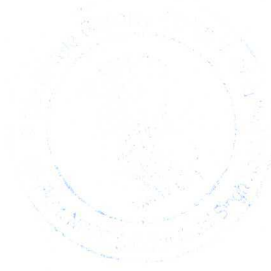
SL NO.	Unit	Stores	Qty.
01	The Commandant 08 th BN NDRF, Kamla Nehru Nagar, Ghaziabad (U.P.) - 201002	Emergency Mobile Communication Box (Rescue Mobile Box)	05 Nos.



(Mohsen Shahedi)

Dy. Inspector General (Prov.), NDRF
For and on behalf of the President of India

Dy. Inspector General (Prov/Prob)
महानिदेशालय, रा०आ०मो० बल
Directorate General, NDRF
गृह मंत्रालय, भारत सरकार
Ministry of Home Affairs, Govt. of India



SCHEDULE OF REQUIREMENTS- III

GUARANTEE/WARRANTY

- i) Except as otherwise provided in the invitation to the tender the contractor hereby declares that the goods/ stores/ articles sold/supplied to the purchaser under this contract shall be of the best quality and workmanship and new in all respects and shall be strictly in accordance with the specifications and particulars contained/mentioned in the contract.
- ii) The contractor hereby guarantees that the said goods/stores/articles would continue to conform to the description and quality aforesaid for a period of **24 Months** or the manufacturer's/dealers standard Guarantee/Warranty whichever is more from the date of delivery of the said Goods/store/Equipment/articles to the purchaser and notwithstanding the fact that the purchaser (Inspector) may have inspected and/ or approved the said Goods/stores/Equipment/ articles, if during the aforesaid Guarantee/warranty period of **24 Months**, the said Goods/stores/equipment/articles be discovered not to confirm to the description and quite aforesaid or not giving satisfactory performance or have deteriorated, the decision of the purchaser in that behalf shall be final and binding on the contractor and the purchaser shall be entitled to call upon the contractor to rectify the Goods/Stores/equipment/articles or such portion thereof as is found to be defective by the purchaser within a reasonable period or such specified period as may be allowed by the purchaser in his discretion on/an application made thereof by the contractor and in such an event, the above mentioned warranty period shall apply to the Goods/stores/equipment/ articles rectified from the date of rectification thereof. In case failure of the contractor to rectify or replace the goods etc. within specified Time, the purchaser shall be entitled to recover the cost with all expenses from the contractor for such defective goods/stores/articles.
- iii) The goods/stores/articles supplied against an order shall bear Guarantee/Warranty of the contractor against defective material/ workmanship and performance for a period of **24 Months** from the date of acceptance of the stores by the consignee's. If during the period the stores supplied are found by consignee to be so defective, the same shall be replaced immediately with serviceable stores, without any charges or cost.
- iv) Guarantee/Warranty will be comprehensive i.e. inclusive of consumables and spares of all types and will be implemented on site as under:-
 - a. After intimation of defect to firm, maximum time for repair/ replacement of store will be 15 days.
 - b. Penalty for non-repair beyond the repair time i.e. 15 days will be @ 0.5 % per week or part thereof of the cost of the Goods/stores/equipment/article in case the stores is rendered non-operational due to the defect.
- v) In case, manufacturer's standard Guarantee/Warranty is for more than 24 months than it will be applicable to purchaser also.
- vi) Warranty period will start from the date of acceptance of stores in full and final quantity in satisfactory condition after due inspection and/ or on successful installation and commission as applicable.

(Signature of the Owner/
Auth. Rep. of the firm
Date:

SCHEDULE OF REQUIREMENTS – IV

Note:- Tenderers should be furnished / written specific answers to each questions. If the answers so furnished are not clear and/or are evasive, the offer will become liable for rejection.


DETAILS OF MANUFACTURER/FIRM

1	(a)	Name	:	
	(b)	Office	:	
	i.	Address	:	
	ii.	Telephone number	:	
	iii.	Mobile number	:	
	iv	Fax	:	
	v.	e-mail	:	
	(c)	Works		
	i.	Address	:	
	ii.	Telephone number	:	
	iii.	Fax	:	
	(d)	Contact person details		
	i.	Name	:	
	ii.	Designation	:	
	iii.	Telephone number	:	
	iv.	Mobile number	:	
	v.	E-mail	:	
	(e)	Supporting authorization documents should be attached.		
2.		Details and Address of Subsidiary Office(s)	:	
3.		In case of foreign firm, contact person in Delhi/ India		
	(a)	Name	:	
	(b)	Address	:	
	(c)	Name of company	:	
	(d)	Telephone/ Mobile number	:	
	(e)	E-mail	:	
	(f)	Fax number	:	
	(g)	Certificate of Authorized distributor/dealer should be attached	:	
4.		Please confirm that you have offered packing as per tender enquiry requirements. If not indicate deviations.	:	

A handwritten signature in blue ink is written over a circular official stamp. The stamp contains text in a circular border, which is partially obscured by the signature.

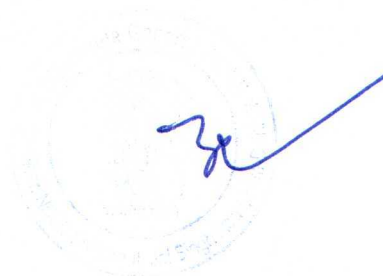
6.	Permanent Account Number (PAN) (Copy of PAN Card should be attached)	:	
7.	Whether firm is registered with Ministry of MSME or Distt. Industry Centre (DIC) as MSEs (Micro & Small Enterprises) or with Startup India. If yes, upload photocopy along with following information:-	:	
	i. Registration certificate with validity date	:	
	ii. Tendered store is covered or not	:	
	iii. Specify Monetary Limit in Rs.	:	
	iv. Production capacity per month	:	
8.	Banker details:-		
	(a) Name	:	
	(b) Address	:	
	(c) Telephone number	:	
	(d) Fax number	:	
	(e) E-mail	:	
9.	Business name and constitution of the firm. Is the firm registered under:-	:	
	(i) The Indian Companies Act, 1956	:	
	(ii) The Indian Partnership Act, 1932. (Please also give name of partners)	:	
	(iii) Any Act; if not, who are the owners. (Please give full names and address.)	:	
10.	Whether the tendering firm is manufacturer of the store specified in the tender	:	
11.	(a) If stores offered are manufactured in India, please state whether all the raw materials, components etc. used in their manufacturing are also produced in India. If not give details of materials components etc., that are Imported and their breakup of the Indigenous and Imported components together with their value and proportion it bears to the total value of the store should also be given	:	
	(b) Authorized Dealers/Distributors to specify the details of indigenous and imported material with their value.	:	
12.	State whether raw materials held in stock sufficient for the manufacture of the stores	:	
13.	Please indicate the stocks in hand at present time	:	
	(i) Held by you against this tender	:	
	(ii) Held by M/s. _____ over which you have secured an option	:	

14.	Do you agree to Sole Arbitration by Secretary : Ministry of Home Affairs or by some other person appointed by him as provided in Clause 9.9 of the Manual for Procurement of Goods, 2017.	
15.	For Partnership firms state whether they are registered : or not registered under Indian Partnership Act, 1932. Should the answer to this question by a Partnership firm be in the affirmative, please state further	
	(a) Whether by the partnership agreement, authority : to refer disputes concerning the business of the partnership to arbitration has been conferred on the partner who has signed the tender.	
	(b) If the answer to (a) is in the negative, whether : there is any general power of attorney executed by all the partners of the firm authorizing the partner who has signed the tender to refer dispute concerning business of the partnership to arbitration.	
	(c) If the answer to either (a) or (b) is in the : affirmative, furnish a copy of either the partnership agreement or the general power of attorney as the case may be	
N.B.	(1) Attach to the tender a copy of either : document on which reliance is placed for authority of partners or the partner signing the tender to refer disputes to arbitration. The copy should be attested by a Notary Public or its execution should be admitted by Affidavit on a properly stamped paper by all the partners.	
	(2) Where authority to refer disputes to : arbitration has not been given to the partner signing the tender the tenders must be signed by every partner of the firm.	
16.	Here state specifically	
	(i) Whether the price tendered by you is to the best : of your knowledge and belief, not more than the price usually charged by you for stores of same nature/class or description to any private purchaser either foreign or as well as Govt. purchaser. If not state the reasons thereof if any. Also indicate the margin of difference.	
	(ii) In respect of indigenous items for which there is : a controlled price fixed by law, the price quoted shall not be higher than the controlled price, and if the price quoted exceeds the controlled price the reasons thereof should be stated.	
17.	Are you:-	
	(i) Holding valid Industrial Licence(s)/Registration : Certificate under the Industrial Development and Regulation Act, 1981. If so, please give particulars of Industrial Income Registration Certificate	



	(ii)	Exempted from the licencing Provision of the Act for the manufacture of item quoted against this tender. If so, please quote relevant orders and explain your position	:	
	(iii)	Whether you possess the requisite licence for manufacture of the stores and/or for the procurement of raw materials belonging to any controlled category required for the manufacture of the store? In the absence of any reply it would be assumed that no licence is required for the purpose of raw materials and/or that you possess the required licence	:	
18.		State whether business dealings with you have been banned by Min./Deptt. of any Central / State Government. If yes, then give the details otherwise upload the self-declaration certificate with technical bid	:	
19.		Have your Firm ever been black listed or debarred by any Govt. or Semi Govt. or Autonomous bodies	:	
20.		Confirm that you have read all the instructions carefully and have complied with them accordingly	:	
21.		Complete address of GST assessment/return office along with GST number.	:	
22.		Name and details of Authorized Person who dealing with NDRF for this Tender (Photo Copy of I-Card should be attached)	:	
23.		Change of name of the Firm, if any, since origin, with date and reasons thereof	:	
24.		Any criminal or civil case pending against firm or owner of the firm (furnish details thereof)	:	
25.		Full address of Income Tax office.	:	
26.		Details of last Income Tax Return (ITR) (copy of the same should be attached)	:	

Signature of Witness:	Signature of Tenderer:
Full name (Block letters) Address:-	(1) Full name (Block letters). (2) Address
	(2) Whether signing as Proprietor/ Partner/ Constituted Attorney/ duly authorized by the Company.



SCHEDULE OF REQUIREMENTS - V

PERFORMANCE STATEMENT LAST ONE YEARS.

1. Name of Firm _____

2. Details of orders executed/completed in last 02 years :-

S/N	Order placed by whom with Order No & date	Store	Qty	Value	Original delivery period	Extended Delivery period	Quality Supplied		Remarks (To include Reasons for Delay/Cancellation/complaints etc.
							In original D/P	In extended D/P	

3. Year of Origin of Firm :

4. Yearly Turn over :

5. Yearly manufacturing capacity in quantitative terms :

6. Present contracts in hand with quantity and delivery period details :

7. Supporting documents, like copies of supply order, Inspection/JRI/note, etc for executed order in last 02 years.

Note:- Tenderer should properly fill each columns of above proforma with correct details, otherwise all supporting documents are liable to be treated as invalid and bids will become liable for rejection.

SCHEDULE OF REQUIREMENTS – VI

(To be compulsory filled by OEM or their authorized distributor)

PROFORMA FOR EQUIPMENT AND QUALITY CONTROL

Tender No. & Date _____ for the supply of _____.

1	Details of firm		
	(a)	Name of the firm	:
	i.	Office address	:
	ii.	Telephone number	:
	iii.	Fax number	:
	iv.	Mobile number	:
	v.	E-mail	:
	(b)	Works	
	i.	Address	:
	ii.	Telephone number	:
	iii.	Fax number	:
	iv.	Mobile number	:
	v.	E-mail	:
2.	Location of manufacturing works/factory. Factories owned by you (Documentary). In case you do not own the factory but utilize the factory of some other firm for the manufacture/fabrication of the stores for which you apply for registration on lease or other base you should furnish a valid legal agreement of the factory of _____ (here indicate the name of the firm whose factory is being utilized) has been put at your disposal for the manufacture /fabrication of the stores for which registration has been applied for.		:
3.	Details of plant and machinery erected and functioning in each department (Monograms and descriptive Pamphlets should be supplied, if available).		:
4.	Whether the process of manufacture in factory is carried out with the aid of power or without it.		:
5.	Details and stocks of raw material held (state whether imported or indigenous) against each item.		:
6.	Production capacity of each item with the existing plant & machinery		
	(a)	Normal	:
	(b)	Maximum	:
7.	Details of arrangements for quality control of products such as laboratory etc.		:

8.	(a)	Details of Technical/ Supervisory Staff in-charge of production & Quality control.	:	
	(b)	Skilled labour employed	:	
	(c)	Unskilled labour Employed	:	
	(d)	Maximum No. of workers (Skilled & Unskilled) employed on any day during the 18 months preceding the date of application	:	

PLACE : _____

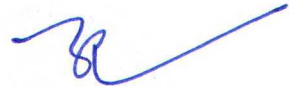
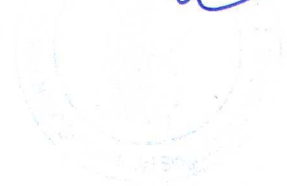
DATE : _____

SIGNATURE OF THE TENDERER

Designation _____

Company/ Firm _____

Note: Details under column 2 to 8 inclusive need to be restricted to the extent they pertain to the item(s) under reference.

SCHEDULE OF REQUIREMENTS - VII

FORM – 68-A (OFFER STORE)

Full name and address of the Tenderer in addition to post Box No., if any, should be quoted in all communications to this office

From:

TENDER NO. _____

Dear Sir,

1. I/We hereby offer to supply the stores detailed in the schedule hereto or such portion thereof as you may specify in the acceptance of Tender at the price given in the said schedule and agree to hold this offer open till _____, I/We shall be bound by a communication of acceptance within the prescribed time.
2. I/We have understood all the instructions to Tenderers in the Tender Enquiry and have thoroughly examined the specification drawing and/or pattern quoted in the schedule hereto and am/are fully aware of the nature of the stores required and my/our offer is to supply stores strictly in accordance with the requirements.
3. I/We have understood all the tender conditions in the tender enquiry and will comply with them.
4. Schedule of requirements III to VII have been submitted duly filled in & signed.
5. The following pages from page No.1 to Page No. _____ have been added to and will form the part of this tender.

Yours faithfully

(SIGNATURE OF TENDERER WITH STAMP)

Name: _____
ADDRESS _____
DATED _____

SIGNATURE OF WITNESS

Name: _____
ADDRESS _____
DATED _____

SCHEDULE OF REQUIREMENTS - VIII

UNDERTAKING(OFFICIAL NOTE PAD OF THE OEM)

Dated: ___/___/___

To,

The Dy. Inspector General (Prov.),
HQ DG NDRF,
6th Floor, NDCC-II Building,
Jai Singh Road, New Delhi-110001,

UNDERTAKING

It is to certify that M/s _____ (name along with full address and contact details of the Indian agent) is hereby authorized to participate in NDRF Tender Enquiry No. _____ dated ___/___/2021 under the backing of _____ (name and full address with contact details of the OEM). Further _____ (OEM) undertaking to fulfill the following obligations in case M/s _____ (Indian Agent) fails on its commitments with respect to the tender:-

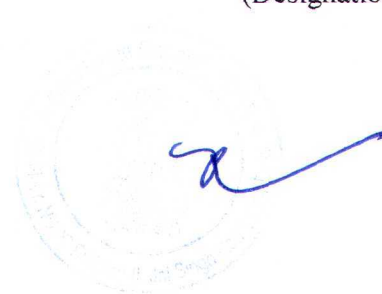
- a) Extend the Guarantee/Warranty cover to the products for a period of **02 years** from the date of receipt of supply to NDRF.
- b) Ensure the availability of spare parts for **02 years** from the date of receipt of supply to NDRF.
- c) Provide after sales support to NDRF for the stores for **02 years**. In case the dealership to M/S _____ (Indian agent) is cancelled withdrawn, for whatever reason, another firm in India would be nominated for meeting the obligations towards NDRF.

(Signature of the authorized signatory of the OEM)

(Name)

(Official seal of the OEM)

(Designation)



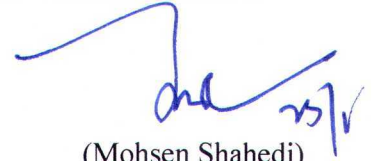
EMERGENCY MOBILE COMMUNICATION SYSTEM (RESCUE MOBILE BOX)

1. System Specifications			
i.	Radio configuration	1-5 radios	Multi system mesh supported
ii.	LTE/VoLTE Bands-FDD	1/2/3/4/5/7/8/12/13/14/17/20/28	Software configurable
iii.	LTE/VoLTE Bands-TDD	38/40/41/42/43/48	Software configurable
iv.	UMTS bands	1/2/5	Software configurable
v.	GSM band	900/1800MHz	Software configurable
vi.	Power	25 watt or higher	
vii.	Active users	32 per radio or higher	
viii.	User type	Private / Commercial SIMS	BYOD/BYOS
ix.	Backhaul channel	Ethernet/Cellular/SAT	QOS groups supported
x.	PTT	PTT over cellular (POC) & LMR migration supported	ICOM, Motorola, Hytra, Kenwood, Radiotek, Winnertech, Alinco LMR's supported
2. Mechanical & Electrical specifications			
i.	Weight	Not more than 20 kg	
ii.	Environmental	Min. -20°C Max. 50°C/IP55	
iii.	Power supply	110-220V	
3. Application layers			
i.	Cellular communications	Private and commercial network interconnected services- voice, SMS and high bandwidth data.	
ii.	PTT command & control	Location on map, chats, images, video streaming.	
iii.	Security & policy enforcement	Call flow & packed data control of more than 300 apps and services. Embedded DPI, Information & Cyber Security analytics and alerts.	
iv.	Operational modes	Guest and white list user servicing modes monitoring control and debrief security modes	
v.	Operational flexibility	Emergency, first response, tactical Communications, convey security, business application remote site networks.	
vi.	Survivability by design	Redundant core architecture Local cellular core, maps, PPT servers inside. Field proven with up to 10000 concurrent users in critical applications	
vii.	Availability of Test Report from Central Govt./NABL/ILAC accredited lab to prove conformity to specification	Yes	

Emergency Mobile Communication System should be consist of:

1. Communication services in 2G/3G/4G and VoLTE.
2. Technology integration for combined communications over cellular, LMR and Tetra networks.

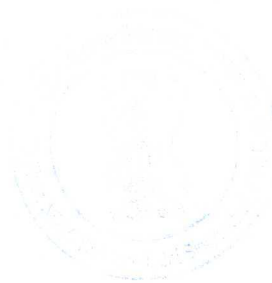
3. PTT and Video over LTE.
4. High bandwidth and performance supporting enhanced applications such as rescue robots, sensors, and cameras.
5. RF flexibility enabling the utilization of on-the-ground equipment for extended range and throughput.
6. Robust backhauling for Command and Control Centre, mobile network and multi-system coverage.



(Mohsen Shahedi)

Dy. Inspector General (Prov.), NDRF
For and on behalf of the President of India

मोहसिन शाहेदी / Mohsen Shahedi
उप महानिरीक्षक (संरक्षण / प्रत्यक्ष)
Dy. Inspector General (Prov/Proc)
महानिदेशालय, रा०आ०मो० बल
Directorate General, NDRF
गृह मंत्रालय, भारत सरकार
Ministry of Home Affairs, Govt. of India



GENERAL CONDITION OF CONTRACT (GCC)

1. All Tender documents attached with this invitation to tender including the specifications are SACROSANCT for considering any offer as complete offer. **It is therefore important that Tender acceptance letter which is a written undertaking that all the terms & conditions mentioned in the tender are understood and accepted should be signed with stamp and submitted online in original through e-procurement site <https://eprocure.gov.in/eprocure/app>.**
2. If you are in a position to quote for supply in accordance with the requirements stated in the tender, all documents attached herewith should be duly filled in, signed with stamp and submitted online through e-procurement site <https://eprocure.gov.in/eprocure/app>
3. **PURCHASER'S DISCRETION:-** Director General NDRF reserves the right to:-
 - 3.0 Cancel /reject any or all the tenders without assigning any reason.
 - 3.1 Increase or decrease the quantity at any stage without assigning any reason.
 - 3.2 Change the consignees and allocation of quantities at any stage without assigning any reason.
4. **PURCHASE PRICE PREFERENCE :-**Give a purchase / price preference to offers from public sector units and SSI units over other firms in accordance with the policies of the Govt. from time to time.
5. **EARNEST MONEY**
 - 5.0 All firms who are not registered as MSEs as specified in Public Procurement Policy issued by MSME for the subject stores for which the offer is being invited, are required to deposit " BID SECURITY DECLARATION " certificate as mentioned in the tender schedule.
 - 5.1 For claiming exemption from depositing earnest money, tenderer should be registered with MSEs for the subject stores for which the offers have been invited. Firms not registered for stores indicated in the tender schedule will be treated as unregistered and shall be required to deposit "BID SECURITY DECLARATION" certificate as mentioned in the tender schedule.
 - 5.2 In place of bid security, Bidders to sign a Bid security declaration accepting that if Firm withdraw or modify their bids during the period of validity or if firm is awarded with the contract and it fail to sign the contract, or to submit a performance security before the deadline defined in the request for bid documents, firm will be suspended for the period of time specified in the request for bid documents from being eligible to submit bids for contracts with entity that invited the bids.
6. **CAPACITY VERIFICATION:-**

Tenderers must submit the details of their plant and machinery on standard Performa enclosed with this TE irrespective of their registration status. Purchaser reserves the right to get the manufacturing capacity of any Tenderer re-verified through its representative or any inspecting agencies, irrespective of their registration status.
7. **TWO BID SYSTEM:** Tenderers are required to submit their offers ONLINE in two bid system i.e. in separate sealed as under:-
 - 7.1 **FIRST COVER SHOULD CONTAIN THE SCANNED COPIES OF FOLLOWING ELIGIBILITY INFORMATION (IN .PDF FILES):-**
 - 7.1.1 Scanned copy of Technical bid along with its specification leaflets, brochures, if any. Composition of technical bid like:-
 - a) Instruction to Bidders (ITB) duly signed with stamp.
 - b) Eligibility and Qualification criteria duly signed with stamp.
 - c) Schedule of Requirements - I to III duly signed with stamp.

- d) Schedule of Requirements – IV to VII duly filled in and signed with stamp.
- e) Technical Specifications duly signed with stamp.
- f) Special Condition of Contract (SCC) duly signed with stamp.
- g) General Condition of Contract (GCC) duly signed with stamp.
- h) All the Standard formats duly signed without quoting price/ taxes in the price bid proforma duly signed with stamp.
- i) Any other relevant document which the firm wishes to submit.
- j) Technical details/leaflets/brochure of subject stores as per specifications.
- k) ECS Mandate form duly signed with stamp.

7.1.2 Scanned copy of documents “**BID SECURITY DECLARATION**” certificate duly signed(**or**)

Scanned copy of Deptt. of MSME registration certificate for MSEs.

7.1.3 PAN Number/ Proprietors Individual PAN No. in case of Proprietorship concerns along with ITR for last 2 years.

7.2 **SECOND COVER SHOULD CONTAIN THE FOLLOWING:-**

7.2.1 Price bid / Financial Bid to be submitted ONLINE as per financial Bid proforma (Standard format of this tender enquiry) i.e. to be filled in the BoQ (excel worksheet) and also enclose the same in PDF format separately.

7.2.2 If the BoQ of excel format would not calculate the exact amount at the time of bidding then the price bid uploaded by the in PDF format will be considered.

7.2.3 Tenderer will attach copies of Govt. Notification in support of all applicable Taxes/Duties quoted in the offer (in PDF format).

7.3 Only the Technical Bid will be opened on the date indicated for Tender opening. Price bids of only those firms will be considered for opening whose offers are complete in all respect and fulfill the requirements as per specifications/QRs and qualifies all technical requirements and terms & conditions as per TE. However, purchaser reserves the right to cancel/reject the tender/offer without assigning any reminder.

8 **PRICE**

8.1 The Tenderers are required to quote prices on free delivery to consignee basis. Price will be quoted in figures as well as in words Indian currency only. L-1 for the store item will be decided inclusive of all Taxes / Duties and all other leviable charges. Format for submission of Price Bid is attached with this Tender Enquiry.

8.2 Firms should quote for the entire quantity/package, however, price break up wherever asked in the price bid is required to be given. Offers without the price break up are liable to be rejected.

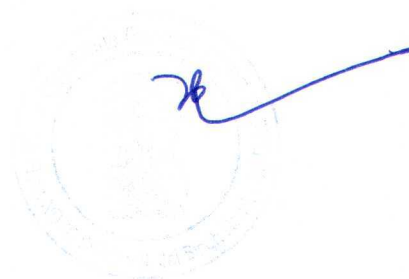
8.3 Price quoted should be firm and final and no increase of what so ever due to increase in statutory levies or other taxes would be admissible to the firm.

8.4 Benefit of decrease in levies will be passed on to the purchaser.

8.5 Tenderers are required to indicate Basic Prices, GST and any other leviable taxes/ charges separately within the Performa for Price Bid given at Standard Format-III. Taxes/ duties/ charges reflected outside the Performa will not be accepted. Tenderer must attach copies of Govt. Notification in support of all applicable Taxes/ duties/charges quoted in the offer.

9 **EXEMPTION FROM DUTIES/TAXES:-**

9.1 The firm has to mention prevailing Custom Duty/ other taxes in the proforma along with price bid and **must attach copy of Govt. notification in this regard**. If Custom Duty/ any other taxes is quoted /reflected as “Nil” or “Zero” under relevant column of Price Bid, no Custom Duty Exemption Certificate (CDEC)/any other tax exemption will be



granted. Subsequently, upon placement of supply order, no further request will be entertained in this regard.

Note: No custom duty exemption certificate will be provided by the NDRF

- 9.2 **Octroi and Local Taxes**: As per para 6.8.2 of Manual for Procurement of Goods, 2017, in case the goods supplied against contracts placed by Procuring Entity are exempted from levy of town duty, Octroi duty, terminal tax and other levies of local bodies, the suppliers should inform accordingly by incorporating suitable instructions in the tender enquiry document and in the resultant contract. Wherever required, the supplier should obtain the exemption certificate from the Purchasing Department to avoid payment of such levies and taxes. In case such payments are not exempted (or are demanded in spite of the exemption certificate), the supplier should make the payment to avoid delay in supplies and forward the receipt to the purchasing Department for reimbursement and for further necessary action

10 TENDER SAMPLE

- 10.1 Tender sample is not required along with offer/bid. However, only those firms which are qualified in technical evaluation of technical bid are required to be deposited **01 No Emergency Mobile Communication System (Rescue Mobile Box)** as tender sample in sealed at 8th BN NDRF, Ghaziabad, Uttar Pradesh by due date and time to be fixed by NDRF for physical evaluation which will be carried out by a detailed committee in presence of representative of firms. Tenderer who fails to deposit tender sample on due date and time to be fixed by NDRF their offers/bids are liable to be rejected and no extension for submission of tender sample shall be granted in any circumstances. The tender sample will be kept with 8th BN NDRF, Ghaziabad, Uttar Pradesh till finalization of tender.
- 10.2 Tender Sample should have cards affixed on it duly signed and stamped by the firm indicating the following:-
- a) Name and address of the firm
 - b) Tender No. with date of opening
 - c) Name of item, item No & size
- 10.3 Sample sent on “**FREIGHT TO PAY**” basis will not be accepted and the tenderer would submit sample on No cost and No commitment basis.
- 10.4 **The sample may be utilized by the purchaser for carrying out Physical Evaluation on all the parameters of Specifications.**
- 10.5 Samples submitted by the tenderers whose offers are not accepted may be collected by their authorized representatives on requisition or hearing from NDRF. In case samples are not collected within given time, the samples will be disposed off.

11 PACKING & MARKING:

- 11.1 As per clause 12 of the general condition of contract DGS&D-68 (revised).

12 SUPPLY OF ORDERED STORES

- 12.1 Bulk supplies in the case of successful Tenderers should conform to tender samples accepted in trial evaluation in all respect besides specifications mentioned in Schedule-V.
- 12.2 Tenderers will be fully responsible for proper testing and making the equipment functional before acceptance of stores and the final settlement of account.
- 12.3 The Equipment/store should be Brand New/Model No, with Lot/ Batch No./ Year of manufacture, name of manufacturer, Country of Origin and other relevant detail should be given. The original literature supplied with the item/eqpt. should also be provided.
- 12.4 The stores supplied should be of best quality and free from all defects. Each consignment will be insured by the firm at their cost against transit risk till reach its

destination as the insurer will not accept claims after specified period, the consignment shall be clear within 03 days and transit damage, loss if any shall be reported to the firm within 30 days of arrival of consignment at the destination.

13 RIGHT TO REJECTION

- 13.1 The decision of the DG NDRF shall be final as to the quality of the store and shall be binding upon the Tenderers and in case of any of the articles supplied not being found as per specification shall be liable to be rejected or replaced and any expenses or losses caused to the suppliers should be borne by the supplier and ensured by the supplier that articles supplied should be best in quality and free from all defects.
- 13.2 The acceptance of articles will be made only when the articles are inspected and found up to the standard specifications and free from all defects.
- 13.3 The rejected stores must be removed by the Tenderers from the consignee's premises within 15 days from the date of the intimation about rejection at the risk and cost of the Tenderer.
- 13.4 The In-charge stores concerned will take reasonable view of such materials but in no case shall be responsible for any loss, shortage, damage that may occur to it while it is in the premises of the consignee.

14 PENALTY FOR DELAY IN SUPPLY AND LIQUIDATED DAMAGES:

- 14.1 In case the firm does not complete the supply within the delivery period, action will be taken against the firm as per Para 15.7 of DGS&D Manual and Para 14.7(i) of Ministry of Commerce, Dept. of Supply of the General condition of the contract.
- 14.2 Penalty @ 0.5 % per week or part thereof of the contract value shall be levied for delay in supply subject to a maximum of 10% in the form of LD.

15 DELIVERY OF STORES

- 15.1 Free delivery to consignee(s) basis.
- 15.2 Delivery period will include the inspection and replacement of rejected lot.
- 15.3 Firm should not deliver stores to consignee(s) beyond scheduled Delivery Period without obtaining prior sanction of purchaser.
- 15.4 In case, Firm deliver stores after scheduled Delivery Period, even if the stores are accepted by the consignee, it would be at the risk and cost of the seller as the supply may not be taken as contractually accepted.
- 15.5 The date of final acceptance in full and final quantity after survey/inspection/field trials at consignee locations shall be the date of delivery.
- 15.6 No grace period will be provided after the stipulated delivery period.
- 15.7 No lead time will be given.

16 OPTION CLAUSE:-The Purchaser reserves the right to place order on the successful Tenderer for additional quantity up to 25% of the quantity offered by them at the time of placement of order or during the currency of the contract as per Clause 7.5.4 of Manual for Procurement of Goods, 2017.

17 FALL CLAUSE: Fall Clause will be applicable as under:-

- 17.1 The price charged for the stores supplied under the contract by contractor shall in no event exceed the lowest price at which the contractor sells the store item or offer to sell store of identical description to any persons/ organization during the currency of this contract.
- 17.2 If the contractor, at any time, during the currency of contract reduces the sale price, sells or offer to sell such store to any person/ organization at a price lower than the price chargeable under the contract, it shall forthwith notify such reduction or sale or offer of sale to the Director General, NDRF and the price under the contract would be reduced accordingly.

18 RISK PURCHASE CLAUSE:

- 18.1 In the event of failure of the supplier to deliver or dispatch the stores or provide the required services within the stipulated date/ period of the supply order A/T, or in the event of breach of any of the terms and conditions of the AT, the purchaser will have the right to purchase the store elsewhere at the risk and cost of the defaulting supplier after giving a notice to the defaulting supplier. The cost as per Risk Purchase exercise may be recovered from the bills pending with the supplier even against any other supplies outside this contract or even from the pending bills with any other Government Department/Ministry.
- 18.2 In the event of a contract being cancelled for any breach committed and the purchaser effecting re-purchase of the store at the risk and the cost of the contractor, the purchaser is not bound to accept the lower offer of Benami or allied or sister concern of the contractor.
- 18.3 The purchaser reserves the option to give a purchase/price preference to offers from public sector units and SSI units other Firms in accordance with the policies of the Govt. from time to time.

19 PERFORMANCE SECURITY

- 19.1 The Performance Security would be required within 21 days from the date of issue of AT / confirmed supply order and would be released after the obligations of the firm are successfully met.
- 19.2 In terms of Rule-170 of GFR,2017 and para 6.1.2 of Manual of Procurement of Goods, 2017 all the successful Tenderers irrespective of their registration status with Deppt. of MSME for (Micro & Small Enterprises) MSEs shall be required to furnish an amount equal to **3%** of the contract value as security deposit as guarantee against its own performance under the contract within 21 days of issue of contract. It should be valid up to 60 days beyond the expiry of Warrantee / Guarantee period.
- 19.3 In case Performance Security is not deposited by the successful bidder within the stipulated time from the placing of AT / Supply order, irrespective of any reason, Supply order would become liable for cancellation at the risk of the Firm.

20 PAST PERFORMANCE STATEMENT

- 20.1 Firm which are not registered with Ministry of MSME as MSEs or any other body as specified in Public Procurement Policy or with Startup India are required to submit their performance statement of supplying of such type of store in last two years in the enclosed proforma attached with this Tender Enquiry.
- 20.2 The decision on the assessment of the past performance of the Tenderer by DG NDRF will be final.
- 20.3 While submitting past performance report, OEM should also intimate the supply of the tendered items through their authorized dealers/ distributors in the past.

21 LAW GOVERNING THE CONTRACT

- 21.1 The contract shall be governed by the laws in force as of date in India and interpretation would be done accordingly.
- 21.2 Jurisdiction of Court: The courts of the New Delhi shall alone have jurisdiction to decide any dispute arising out of or in respect of the contract.

22 ARBITRATION

- 22.1 Arbitration proceedings shall be held at New Delhi, India and the language of the arbitration proceedings and that of all documents and communications between the parties shall be English.
- 22.2 In the case of dispute or difference arising between the purchaser and the supplier relating to any matter arising out of or connected with the contract, such dispute or difference shall be settled in accordance with the Indian Arbitration and Conciliation Act,1996.
- 22.3 Sole arbitration will be by Secretary, Ministry of Home Affairs, Govt. of India or by some other person appointed by him. As provided in para 9.9 of Manual for Procurement of Goods, 2017.

23 PENALTY FOR USE OF UNDUE INFLUENCE

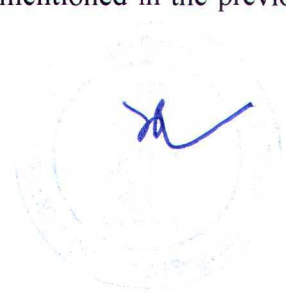
- 23.1 The Seller should undertake that he has not given, offered or promised to give directly or indirectly any gift, consideration, reward, commission, fees brokerage of inducement to any person in service of the Purchaser or otherwise in procuring, the Contracts or Forbearing to do or for having done or forborne to do any act in relation to obtaining or execution of the Contract or any other Contract with the Government for showing or forbearing to show favour or disfavour to any person in relation to the Contract or any other Contract with the Government.
- 23.2 Any breach of the aforesaid undertaking by the seller or any one employed by him or acting on his behalf (whether with or without the knowledge of the seller) or the commission of any offers by the seller or any one employed by him or acting on his behalf, as defined in Chapter IX of the Indian Penal Code, 1860 or the Prevention of Corruption Act, 1947 or any other Act enacted for the prevention of corruption shall entitle the Purchaser to cancel the contract and all or any other contracts with the seller and recover from the seller the amount of any loss arising from such cancellation.
- 23.3 A decision of the Purchaser or his nominee to the effect that a breach of the undertaking had been committed shall be final and binding on the seller.
- 23.4 Giving or offering of any gift, bribe or inducement or any attempt at any such act on behalf of the seller towards any officer/employee of the Purchaser or to any other person in a position to influence any officer/employee of the Purchaser for showing any favour in relation to this or any other contract, shall render the Seller liable for penalty as the Purchaser may deem proper including but not limited to termination of the contract, imposition of penalty damages, forfeiture of the Bank Guarantee and refund of the amounts paid by the Purchaser.

24 AGENT AND AGENCY COMMISSION

- 24.1 The seller confirms and declares to the purchaser that the seller is the original manufacturer of the stores referred to in this contract and has not engaged any individual or firm, whether Indian or Foreign whatsoever, to intercede, facilitate or in any way to recommend to the Government of India or any of its functionaries, whether officially or unofficially, to award the contract to the seller, nor has any amount been paid, promised or intended to be paid to any such individual or firm irrespective of any such intercession, facilitation or recommendation.
- 24.2 The Seller agrees that if it is established at any time to the satisfaction of the purchaser that the present declaration is in any way incorrect or if at a later stage it is discovered by the purchaser that the seller has engaged any such individual / firm, and paid or intended to pay any amount gift, reward, fees, commission or consideration to such personal party, firm or institution, whether before or after the signing of this contract the seller will be liable to refund that amount to the purchaser.
- 24.3 The purchaser will also have a right to consider cancellation of the contract either wholly or in part, without any entitlement or compensation to the seller who shall in such eventuality be liable to refund all payment made by the Buyer in terms of the contract along with interest at the rate of 2% per annum above LIBOR rate. The purchaser will also have the right to recover any such amount from any contracts concluded earlier with the Government of India.
- 24.4 The seller will also be debarred from entering into any supply contract with the Government of India for a period as deemed fit by the purchaser.

25 PATENT AND OTHER INDUSTRIAL/INTELLECTUAL PROPERTY RIGHT

- 25.1 The prices quoted in the present tender shall be deemed to include all amounts payable for the use of patents, copyright, registration charges, trademarks and payment for any other industrial property rights.
- 25.2 The Tenderer shall indemnify the Purchaser against all claims from a third party at any time on account of the infringement of any or all the rights mentioned in the previous



paragraphs, whether such claims arise in respect of manufacture or the use. The tenderer shall be responsible for the completion of the supplies, irrespective of the fact of infringement of any or all the rights mentioned above.

26 TRANSFER AND SUB-LETTING:- The Tenderer has no right to give, bargain, sell, assign or sublet or otherwise dispose of the resultant contract or any part thereof, as well as to give or to let a third party take benefit or advantage of the resultant contract or any part thereof.

27 FORCE MAJEURE CLAUSE: If at any time, during the continuance of this contract, the performance in whole or in part by either party of any obligation under this contract shall be prevented or delayed or *becomes impossible or unlawful* by reason of any war, hostility, acts of public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restrictions, strikes, lockouts or act of God (hereinafter referred to "events") provided, notice of the happening of any such event is given by either party to the other within 21 days from the date of occurrence thereof, neither party shall by reason of such event, be entitled to terminate this contract nor shall either party have any claim for damages against the other in respect of such non-performance or delay in performance, and deliveries under the contract shall be resumed as soon as practicable after such event has come to an end or ceased to exist, and the decision of the Purchaser as to whether the deliveries have been so resumed or not, shall be final and conclusive, PROVIDED FURTHER that if the performance in whole or part or any obligation under this contract is prevented or delayed by reason of any such event for a period exceeding 60 days, either party may at its option terminate the contract provided also that if the contract is terminated under this clause, the purchaser shall be at liberty to take over from the contractor at a price to be fixed by the Purchaser, which shall be final, all unused, undamaged and acceptable materials, bought out components and stores in course of manufacture in the possession of the contractor at the time of such termination or such portion thereof as the purchaser may deem fit excepting such materials, bought out components and stores as the contractor may with the concurrence of the purchaser elect to retain.

28 TERMINATION OF CONTRACT

28.1 Time shall be the essence of the contract

28.2 The Purchaser shall have the right to terminate this Contract without any notice in part or in full in any of the following cases:-

28.2.1 The delivery of the material is delayed for causes not attributable to Force Majeure after the scheduled date of delivery.

28.2.2 The Seller is declared bankrupt or becomes insolvent.

28.2.3 The delivery material is delayed due to causes of Force Majeure by more than 60 days.

28.2.4 In case Performance Security is not furnished within 14 days from the date of issuing of A.T.

28.2.5 In case the seller fails to supply the store within scheduled delivery period in which case Performance Security Deposit shall also be forfeited.

29 CORRESPONDENCE PROCEDURE

29.1 Any **Query /Clarification/ Representation** related to this Tender must be strictly be addressed to DIG (Prov.), Procurement Branch, HQ DG NDRF, **6th Floor, NDCC-II Building, Jai Singh Road, New Delhi-01**, (E-mail:dcproccell-ndrf@gov.in, Tele No. 011-**23438091**) only, till the issuance of A.T.

29.2 Tenderers are requested to write full name and designation of authorized signatory on all the correspondence to be made with the purchaser.

29.3 Firm should intimate any change in their Address/Telephone/Fax/e-mail immediately. The state of non-communication with firm at any stage will make the offer/contract liable for rejection and cancellation respectively.

30 QUERY AND CLARIFICATIONS

- 30.1 In case of any contradiction noticed in this Tender Enquiry same be clarified within 07 days from the date of publication of tender on the website else decision/interpretation of NDRF in this regard would be final in all respect.
- 30.2 Queries/representations on Tender Enquiry received up to Pre-Bid meeting would only be entertained and considered. All queries and representations received after the date of Pre-Bid Meeting are liable to be ignored.
- 30.3 For any change in terms and condition of tender / tender specification, the Tenderers are requested to visit our websites www.ndrf.gov.in and CPP Portal (www.eprocure.gov.in) regularly. **Any changes/modifications in tender enquiry will be intimated through these websites only.**
- 30.4 Tenderers are advised to visit above websites regularly to obtain updated information.
- 31 **EFFECTIVE DATE OF CONTRACT:** The time allowed for carrying out the supply will start from the day of issue of written orders (Acceptance of Tender) for supply of store in accordance with the schedule indicated in the tender/AT documents.



(Mohsen Shahedi)

Dy. Inspector General (Prov.), NDRF
For and on behalf of the President of India

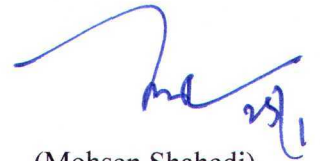
मोहसिन शाहदी / Mohsen Shahedi
उप महानिरीक्षक (संभरण / क्रय)
Dy. Inspector General (Prov/Proc)
महानिदेशालय, रा०आ०मो० बल
" Directorate General, NDRF
गृह मंत्रालय, भारत सरकार
Ministry of Home Affairs, Govt. of India

SPECIAL CONDITIONS OF CONTRACT (SCC)

(If any instruction contained in this tender is contrary to instruction mentioned in special instructions, the special instruction will prevail.)

1.	Time and date of receipt of Tender	:		See at Page No. 01
2.	Time and date for opening of Tender	:		
3.	Tender Cost	:		Nil
4.	Store	:		Emergency Mobile Communication System (Rescue Mobile Box)
5.	Quantity	:		05 Nos.
6.	Validity of offer	:		06 Months (180 days) from date of opening of Tender.
7.	<u>INSPECTION</u>	:		
	(a) Authority			Director General, NDRF or his authorized representatives/Agency. (Inspection Charges, if any, will be borne by the Tenderer).
	(b) Survey/ Function Trial	:	(i)	Survey and functional trail of the Emergency Mobile Communication System (Rescue Mobile Box) will be carried out by respective consignee by constituting a Board of Officers (BOO) at their level.
			(ii)	If any Emergency Mobile Communication System (Rescue Mobile Box) is rejected in final inspection/trial as not conforming to Tender Specifications the same Stores must be replaced within scheduled Delivery Period before final acceptance.
			(iii)	Alternatively at purchaser's option, money be refunded positively within 60 days of issue of notice of such rejection in case any payment is already made to the seller.
			(iv)	The consignee's right of rejection in this regard will be final and absolute.
8.	Earnest Money	:	(i)	06 Months validity from date of opening of Tender.
			(ii)	"Bid Security Declaration" certificate is required as per enclosed STANDARD FORMATS-I.
9.	Purchaser's Discretion	:		NDRF reserves the right to :- 1.0 Cancel / reject any or all the tenders without assigning any reason. 1.1 Increase or decrease the quantity at any stage without assigning any reason. 1.2 Change the consignee and quantities at any stage without assigning any reason.
10.	Terms of Delivery	:		Free delivery to consignee basis.
11.	Delivery period	:		(i) 06 Months from the date of issue of AT. (ii) The date of final acceptance in full and final quantity after survey/inspection/field trials at consignee locations shall be the date of delivery. (iii) No lead time will be granted. (iv) No grace period will be granted.
12.	Payment Terms	:		Consignee's wise 100% payment will be processed for payment on receipt of stores in good condition and Demonstration of the stores will be provided by the firm at the time of survey/line committee of store at each consignee location.
13.	Eligibility Criteria	:	(i)	Only those firms which are manufacturer or their authorized dealers/distributers are eligible to quote in the tender.

		(ii)	Authorized dealers/distributers should attach a authorization certificate of Dealership/ Distributorship issued by their OEM along with their bid. The validity of the certificate should be at least for 05 year from the date of opening of the Tender. The date of issue and validity should also be mentioned clearly on the certificate.
		(iii)	Bidder should attach a self-declaration certificate stating that Aerial Mast will be supplied as per the specifications mentioned in tender enquiry
14.	Penalty	: i)	Penalty @ 0.5 % per week or part thereof of the contract value shall be levied for delay in supply subject to a maximum of 10% in the form of LD.
		ii)	In case the firm does not complete the supply within the delivery period, action will be taken against the firm as per rules.
15.	Guarantee/Warranty	: (i)	2 years
		(ii)	Guarantee/ Warranty period will start from the date of acceptance of stores in full and final quantity in satisfactory condition after due inspection and / or on successful installation and commission as applicable.
16.	<u>Pre-bid conference</u>	: (i)	It will be held at HQ DG NDRF, 6th Floor, NDCC-II Building, Jai Singh Road, New Delhi-110001 on the date and time as mentioned at Page No.1 of TE.
		(ii)	No discussion about changing of specifications will be made during pre-bid meeting. However, any doubt about terms/conditions/specifications will be clarified.
17.	Language of all bid documents, correspondences and technical literature etc. shall be English only. The bidders are required to submit their price bid/EMD/PSG in Indian Rupees Only.		
18.	All tests and trials will be carried out to the entire satisfaction of the Owner/ Purchaser.		



(Mohsen Shahedi)

Dy. Inspector General (Prov.), NDRF
For and on behalf of the President of India

मोहसिन शाहेदी / Mohsen Shahedi
उप महानिरीक्षक (संभरण / प्रवर्ग)
Dy. Inspector General (Prov. / Proc)
महानिदेशालय, रा.अ.स.सं.स. वि.सं.
Directorate General, RA.S.S.S. V.S.
गृह मंत्रालय, भारत सरकार
Ministry of Home Affairs, Govt. of India

STANDARD FORMAT - I

PERFORMA FOR EARNEST MONEY DEPOSIT DECLARATION

Whereas, I/We (name &
address of the bidder/supplier)..... have submitted bids for
.....(name of the stores).....


- a) If, after the opening of tender, I/We withdraw or modify my/our bid during the period of validity of tender (including extended validity of tender) specified in the tender documents.

Or

- b) If, after the award of work, I/We fail to sign the contract, or to submit performance guarantee before the deadline defined in the tender documents.

I/We shall be suspended for one year and shall not be eligible to bid for CPP Portal tenders from date of issue of suspension order.

(Signature of the bidder/supplier)
(With stamp)

A handwritten signature in blue ink is written over a faint circular official stamp. The signature is a stylized, cursive 'M' followed by a diagonal stroke. The stamp is mostly illegible but appears to be an official seal.

STANDARD FORMAT - II

BANK GUARANTEE FORMAT FOR PERFORMANCE SECURITY

To

The PAO, NDMA
A-1, Safdarjung Enclave
New Delhi

WHEREAS..... (name & address of the supplier) (herein after called "the supplier") has undertaken, in pursuance of contract No.....dated..... to supply (description of goods & services) (herein after called "the contract").

AND WHEREAS it has been stipulated by you in the said contract that the supplier shall furnish you with a bank guarantee by a schedule commercial recognized by you for the sum specified therein as security for compliance with its obligations in accordance with the contract.

AND WHEREAS we have agreed to give the supplier such a bank guarantee;

NOW THEREFORE we hereby affirm that we are guarantors and responsible to you, on behalf of the supplier, up to a total of
.....(amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the supplier to be a default under the contract and without cavil or argument, any sum or sums within the limits of (amount of guarantee) as aforesaid, without your needing, to prove or to show grounds or reasons for your demand or the sum specified therein.

We hereby waive the necessity of your demand the said debt from the supplier before presenting us with the demand.

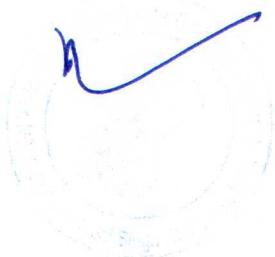
We further agree that no change or addition to or other modification of the terms of the contract to be performed there under or of any of the contract documents which may be made between you and the supplier shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification.

This guarantee shall be valid until the.....day of20.....

(Signature of the authorized officer of the Bank)

.....
Name & designation of the officer

.....
Seal, name & address of the Bank & address of the Branch
& Telephone No. _____



STANDARD FORMAT – III

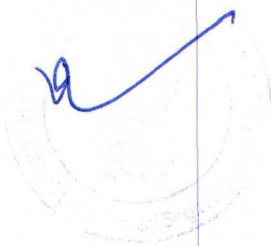
(Undertaking for this tender to be given by the bidders)

It is certified that the documents submitted by (name of firm)
..... against tender enquiry No. 1-17018/Proc/Comn/HQ-
NDRF/2020/..... dated/01/2021 are true/genuine and if found false at any stage then the
action to be taken by NDRF will be accepted.

Place :

Date :

(Signature of Tenderer with Stamp)

A handwritten signature in blue ink is written over a circular official stamp. The signature is a stylized, cursive 'a' followed by a long horizontal stroke that curves upwards at the end. The stamp is faint and circular, with some text visible around the perimeter, but it is mostly illegible.

STANDARD FORMAT – IV

PROFORMA FOR SUBMISSION OF PRICE BID (TO BE FILLED BY THE BIDDERS)

NB :- (i) Tender Inviting Authority : DG NDRF

(ii) Name of work : Procurement of **Emergency Mobile Communication System (Rescue Mobile Box)**

(iii) Contract No. : 1-17018/Proc/Comm/HQ-NDRF/2020 -1 **40**

(iv) **Tenders are requested to read the instructions given at the bottom of Price Bid Proforma carefully before filing the same.**

Sl. No.	Item Description	Item Code / Make	Quantity	Units	BASIC RATE for one unit in Figures To be entered by the Bidder in INR	GST, if any for one unit	Any other Charges for one unit (in INR)	Total Amount without Taxes (Column 4 x 6)	Total Amount with Taxes [Column 4x (6+7+8)]
1	2	3	4	5	6	7	8	9	10
1	Emergency Mobile Communication System (Rescue Mobile Box)	Item 1	05	Nos.					
Total in figures									
Total Rate in Words									

Note:- Tenderers are requested to read the instructions given below the Price Bid Proforma carefully before filling the same:-

- The complete commercial quote should be in one currency only i.e. INR.
- Tenderers are required to indicate Basic Rate, GST and any other leviable taxes/ Charges separately in the relevant columns of the proforma. Any taxes/ duties / charges reflected outside the Proforma will not be accepted.
- Entry tax / Octroi /Toll tax and other Statutory Taxes will be applicable at actuals, if admissible.
- Tenderer will attach justification of price quoted. This also includes the recently executed contracts of the store in question with Govt. / Semi Govt. organization etc.
- Firm will provide consumable & spares free of cost during demonstration and training.
- No column should be left blank. Wherever amount is not quoted, the column should be clearly marked as Nil. ("Nil")
